

5/4/2009

Karissa DeCarlo
7895 Citori Drive, Apt. C102
Sandy, UT 84070

Freeway Transmissions and Clutches
6530 South 900 East
Murray, UT 84121

Dear Freeway Staff,

I want to sincerely thank all of the employees at the Murray location, especially Mario and Gordon. Getting ready to go to work on May 4, 2009, I discovered that the hydraulics had gone out on my clutch. Needless to say, I was a little rattled, but drove to your establishment in second gear hopeful my car could be repaired quickly.

All of the staff was very kind, helpful and fully explained all of the services they recommended for my vehicle. As an extra bonus, when staff found out that I had no one to pick me up from their location while my vehicle was in the shop, they offered me a ride. I remain sincerely grateful for that small act of kindness, as my husband is currently deployed with the Air Force, and sometime I need a little help because of that!)

I will happily recommend your establishment to all who are in need of clutch or transmission work. My car was returned to me in full working order that afternoon, at a fair and reasonable cost. Thank you for making a stressful situation smooth sailing for me!

Another Happy Customer!



Sincerely,

Karissa DeCarlo

Karissa DeCarlo
'94 Mazda Miata Owner
7895 Citori Drive, Apt. C102